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R11040



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of: Helen MCINTOSH

Examiner: D. Suhol

Serial No.: 09/661,447

Group Art Unit: 3712

Filed: September 13, 2000

For: **SYSTEM AND METHOD FOR  
ENABLING CONFLICT RESOLUTION**

**RECEIVED**

**AUG 29 2003**

TECHNOLOGY CENTER R3700

**AMENDMENT**

Commissioner for Patents  
Washington, D.C. 20231

Sir:

In response to the Office Action dated April 23, 2003, please amend the  
above-identified patent application as indicated below.

**Amendments to the Claims** are reflected in the listing of claims which begins on  
page 2 of this paper.

**Remarks** begin on page 5 of this paper.